



Grievance Form:

Talk to a Customer Service representative if you have a complaint or concern about your services at GHS or one of our providers. You can:

- Call Customer Services at (810) 257-3705 or TTY (810) 257-1346 and ask to speak to a Customer Service Coordinator.
- Fill out the form online at [www.genhs.org/grievance](http://www.genhs.org/grievance)
- Mail in this form to:  
Genesee Health System  
Customer Services  
1040 W. Bristol Road  
Flint, MI 48507

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Please describe your concerns:

What do you think needs to happen for the concern to be fixed/resolved:

Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_