

Genesee Health System

Annual Report 2021



Greetings.

As we put our annual report to the community together, GHS, Flint, and the world are still dealing with the COVID pandemic. While we have made some progress, it still continues to permeate our lives, both personal and professional. At GHS, we continue to take all steps possible to keep our consumers and staff safe. Many services are still being delivered virtually, and while not always ideal, staff have adapted to ensure that our consumers continue to receive the best care possible. We will continue to fight the fight as long as it takes.

As bleak as the pandemic is, there are some definite bright spots and rays of hope. Construction for new GHS Center for Children's Integrated Services is going well, and on schedule for opening fall of 2022. This new state of the art center will consolidate all GHS children's services in one convenient location. This project is a unique collaboration of public and private funds, and several foundations, led by the CS Mott Foundation. Our hope that this Center will be a resource for the community for years to come.

Also of note, the community passed a GHS community mental health millage that will begin in early 2022. This millage will be used to fill in the gaps in funding created by stringent Medicaid regulations, and dwindling general funds.. The GHS Board and organization are very grateful to the community for their support and faith. Our commitment is that the millage funds will be used to make the community healthier and safer.

As we head towards the 60th anniversary of the legislation that created CMHs (1963) GHS will continue to fulfill its mission to provide high quality, accessible services to our residents and community.

Thank you.



A handwritten signature in blue ink that reads "Danis Russell".

Danis Russell, CEO



A handwritten signature in black ink that reads "Kathy Boles".

**Kathy Boles,
Board Chair**

2020-2021 GHS BOARD MEMBERS

ALEXANDER, Patricia (Exp. 03-31-25)

Consumer Representative

BOLES, Kathryn (Exp. 03-31-24)

General Public Secretary/Treasurer

COLE, Wanda (Exp. 03-31-23)

Consumer Representative

DANIC, Michael, DO (Exp. 03-31-23)

General Public

ELLENBURG, Ellen (Exp. 03-31-25)

General Public (County Commissioner)

HENRY, Patrick (Exp. 03-31-23)

Occupations Having a Working Involvement with Mental Health Services

JOHNSON, Jennifer, PhD (Exp. 03-31-23)

Occupations Having A Working Involvement w/ Mental Health Services

MCCREE, Kyle (Exp. 03-31-23)

General Public, **Board Chair**

REEVES, Angela (Exp. 03-31-22)

Occupations Having a Working Involvement w/ Mental Health Services

SPEED, Raynetta (Exp. 03-31-24)

General Public

WINFREY, Charles (Exp. 03-31-23)

General Public (County Commissioner)

Our Mission

Supporting recovery, prevention, health, and wellness of the body, the mind, and the community.

Our Vision

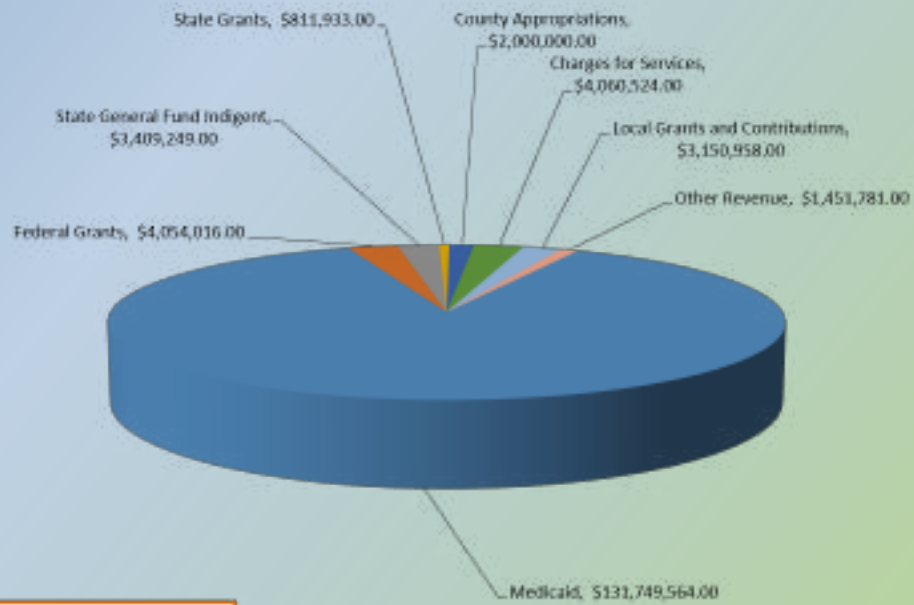
GHS will take positive action to promote hope and health by recognizing the interconnectedness of the body, the mind, and the community. We will do this by drawing out and strengthening the natural systems of support inherent to all communities so that individuals achieve the lives they desire. We will use a relationship-based model of care to empower the people we serve and all members of our community to be the drivers of their own health and wellness goals. We will support those who need it with highly-qualified caring professional teams able to respond to needs across all spheres of life: physical, mental, social, and spiritual. We believe that recovery is possible, worthwhile, and achievable for everyone.

Our Values

- Welcoming, accessible, responsive services
- Providers who understand the need for relationship
- Inclusiveness founded upon the inherent worth and dignity of every member of the community, with respect and appreciation for diversity of opinions, preferences, and life choices
- Delivery systems that integrate physical and behavioral health care
- Accountable, transparent stewardship of the public's trust
- Good corporate citizenship, partnership, and leadership across the community's many networks of services and supports, both public and private

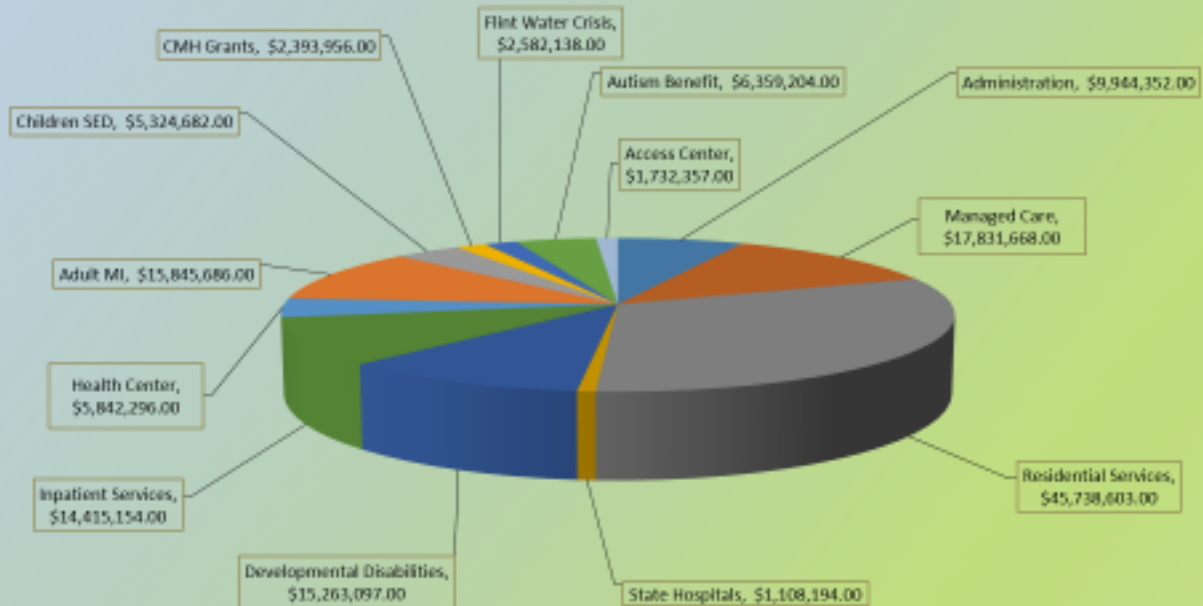
Revenues and Expenditures FY 2021

Revenue Fiscal Year 2021



**Total Revenue
\$150,688,025**

Expenditures Fiscal Year 2021



**Total Expenditures
\$144,381,387**

Provider Report Cards

Quality/Compliance Review Scores

CLINICAL PROGRAMS

Provider	Program(s)	Focused/Routine	Date Completed	Overall Compliance Score
	Adult CM/SC	Routine QOC/C&P		
New Century Supports Services	Adult CM/SC	Routine QOC/C&P	10/30/2020	89%
Hope Network Behavioral	Adult CM/SC	Routine QOC/C&P	11/10/2020	89%
Consumer Services, Inc.	Adult CM/SC	Routine QOC/C&P	12/11/2020	88%
Vocational Independence Program	Adult CM/SC	Routine QOC/C&P	2/26/2021	69%
Training and Treatment Innovations	Adult CM/SC	Routine QOC/C&P	1/15/2021	79%
Genesee Health System	Adult CM/SC	Routine QOC/C&P	2/1/2021	93%
	ACT- Primary and Specialty Indicators	Routine QOC/C&P		
Hope Network ACT	ACT- Primary and Specialty Indicators	Routine QOC/C&P	2/8/2021	96%
Genesee Health System	ACT- Primary and Specialty Indicators	Routine QOC/C&P	3/8/2021	82%
	Crisis Stabilization	Routine QOC/C&P		
ICSS	Crisis Stabilization	Routine QOC/C&P	3/16/2021	83%
Hope Network Behavioral	New Passages Mobile Crisis Stabilization Team	Routine QOC/C&P	3/5/2021	93%
	Crisis Residential Unit	Routine QOC/C&P		
New Hope Behavioral Services II	Intensive Behavioral Residential with Case Management	Routine QOC/C&P	3/22/2021	80%
Crisis Residential – Tobias	Crisis Residential Unit	Routine QOC/C&P	4/7/2021	88%
	Children’s CM/SC	Routine QOC/C&P		
Easter Seals	Children’s CM/SC	Routine QOC/C&P	4/26/2021	78%
Genesee Health System	Children’s CM/SC	Routine QOC/C&P	5/18/2021	85%
Consumer Services, Inc.	Children’s CM/SC	Routine QOC/C&P	5/24/2021	89%
Hope Network Behavioral	Children’s CM/SC	Routine QOC/C&P	6/11/2021	89%

Provider Report Cards

Quality/Compliance Review Scores CLINICAL PROGRAMS

Provider	Program(s)	Focused/Routine	Date Completed	Overall Compliance Score
	Home Based	Routine QOC/C&P		
Genesee Health System	Children's HB, MST, Wrap-around	Routine QOC/C&P	6/28/2021	87%
Easter Seals	Home Based	Routine QOC/C&P	7/2/2021	89%
	Autism	Routine QOC/C&P		
Helping Hands	Autism	Routine QOC/C&P	7/22/2021	79%
Genesee Health System	Autism	Routine QOC/C&P	8/2/2021	98%
Merakey	Autism	Routine QOC/C&P	8/12/2021	96%
Gateway	Autism	Routine QOC/C&P	8/27/2021	74%
Attendant Care	Autism	Routine QOC/C&P	9/20/2021	87%
Positive Behavioral Supports	Autism	Routine QOC/C&P	10/4/2021	84%

CLS/Respite Providers	Overall %
Behavioral Outcomes Management Inc. -Expert Care	98%
Independent Home Care	100%
Maxim	100%
MCSI	100%
Res. Adv. Cedar Shores	100%
Resident Advancement Heatherwood	98%
Resident Advancement Ballenger	93%
Valley Nursing & Staffing	100%

Vocational Providers	Overall %
Freedom Work Opportunities	100%
Freedom Works of Genesee County	99%
Goodwill Industries	99%
MCSI Wolcott	100%
VIP	93%

Individuals Served FY 20

Group Served	Adults	Children
Adults with Mental Illness or Children with Emotional Disturbance	6350	2014
Both Mental Illness and Developmental Disability	623	612
Individuals with an Intellectual/ Developmental Disability	888	578
All/Total (distinct individuals)	8037	3363

Provider Report Cards

Quality/Compliance Review Scores AFC Providers

Corporation	Provider Name	Overall %
A&J	Andrew & Johnson #3 AFC	95%
A&J	Andrew & Johnson #4 AFC	99%
Aim To Please	Red Barn	99%
ASI	Beecher Road Home	99%
ASI	Boyle Home	97%
ASI	Cook Home	99%
ASI	Dodge Road Home	99%
ASI	Linden Road	97%
ASI	Macintosh House	97%
ASI	Maple Road House	97%
ASI	Marshall Home	94%
ASI	Morrish Road Home	97%
ASI	Stanley Road	97%
ASI	Weston	96%
Beacon	Beacon Linden	98%
Bentley	Bentley Manor #2	100%
Bentley	Bentley Manor #6	100%
Bentley	Bentley Manor #7	100%
Bentley	Bentley Manor #8	100%
BRAG	BRAG	100%
Brightway House LLC	Brightway House LLC	98%
Burnett	Burnett	99%
Cameron	Cameron AFC #2	99%
Central State	Herrington House	89%
Central State	Lara Home	83%
Central State	Parkside Home	93%
Central State	Porter Road House	97%
Central State	Richfield House	98%
Central State	Sycamore House	98%
Central State	Vassar Road Home	82%
Central State	Vienna Rd	96%
Central State	Warner Home	94%
Central State	Wilson Rd	97%
Coldwater Place	Coldwater Place	88%
Consumer Advancement	Fletcher	98%
Consumer Advancement	Woodland Park AFC	97%
David's House Ministries	David's House Ministries	100%
Family Support Home	Family Support Home	98%

Provider Report Cards

Quality/Compliance Review Scores AFC/CLF Homes

Corporation	Provider Name	Overall %
Flat Rock Burton West	Flat Rock Burton West	97%
Flatrock Lippincott	Flatrock Lippincott	100%
Flatrock of Flint Township Inc.	Flatrock of Flint Township Inc.	100%
Flatrock of Goodrich-North	Flatrock of Goodrich-North	100%
Flatrock of Goodrich-South	Flatrock of Goodrich-South	99%
Flatrock Primrose Flushing	Flatrock Primrose Flushing	100%
Flatrock-Ortonville	Flatrock-Ortonville	100%
Gatti	Gatti 1 Western Home	95%
Gatti	Gatti 2 Lochhead Home	98%
Graham	Graham	99%
Gross AFC Inc.	Gross AFC	100%
Gross AFC Inc.	Gross AFC #2	100%
Haven Country AFC	Haven Country AFC	98%
Haven Country II	Haven Country II	98%
Hope Network	New Hope Residential #1	97%
Hope Network	New Hope Residential #2	97%
Hope Network	Bridle Path Home	100%
Hope Network	Hegel Road House	100%
Hope Network	Kersey Home	97%
Hope Network	Lake Road Home	97%
Hope Network	Westwood	96%
Hope Network Behavioral Health	West Lake Cottage 7	100%
Hope Network Behavioral Health	Harbor Point - Nunica East and West	96%
Hope Network Behavioral Health	Harbor Point-Lapeer	97%
Kent's Assisted Living	Kent's Assisted Living	97%
Kindred Spirit	Kindred Spirit	99%
Lakeside Park	Lakeside Park	96%
Maitland AFC	Maitland AFC	99%
McBean Transitional Care	Carpenter Home	99%
McShens AFC	McShens AFC	93%
MCSI	Ameno Home	100%
MCSI	Berneda Home	100%
MCSI	Farmtree Home	100%
MCSI	Granada House	100%
MCSI	Jennings Home	100%
MCSI	N. Elms Home	98%
MCSI	Neff Home	99%
MCSI	River Road Home	100%
Merriman AFC	Merriman AFC	99%
Mid-Michigan specialized Residential LLC	Mid-Michigan specialized Residential LLC	96%
Moriah Inc.	Eisenhower Center	89%

Provider Report Cards

Quality/Compliance Review Scores AFC/CLF Homes

Paige's	Crossroads Home	97%
Paige's	Kimberly Oaks Home	96%
Paige's	Paige AFC	99%
Paige's	Paige Supervised Community Living Inc. Arrowhead Home	95%
Paige's	Paige Court Street	98%
Paige's	Paige Supervised Community Living Inc.-Pasadena Home	100%
Paige's	Reid Road House	95%
Pal's Place	Pal's Place	100%
Patrick Community Living Facility, Inc.	Woodmoor Home	97%
Porter Place	Porter Place	95%
Prader Willi Homes of Oconomowoc	Bonnie Lane, Hanson House, Lang Home, Margaret Ruth	99%
Quality Living	Group Living Facility	97%
Quality Living	Paragon	96%
Raspberry Manor	Raspberry Manor	100%
ResCare Premier	Clinton House	98%
ResCare Premier	Holly House	100%
Resident Adv.	Atlas Park Home	97%
Resident Adv.	Burleigh Home	100%
Resident Adv.	Embury Home	91%
Resident Adv.	Henderson Home	89%
Resident Adv.	Lin-Hill Home	94%
Resident Adv.	Long Lake Home	100%
Resident Adv.	Maple Woods Home	98%
Resident Adv.	Nandi Hills Home	91%
Resident Adv.	Spring Meadows Home	97%
Royster Haven	Royster Haven	99%
Stone Creek Manor	Stone Creek Manor	100%
Summers Living	Shumpert's Home	96%
Summers Living	Summers Bray Home	85%
Summers Living	Summers Linden	94%
Thorn AFC	Thorn AFC	97%
Turning Leaf	Vicksburg (Birch 1 & 2)	98%
Turning Leaf	Lansing (Dogwood, Elms, Cedar, Cypress)	98%
Valley Res Services	Joal Home	93%
Valley Res Services	Wilson Rd	92%
Veloso	Veloso	99%
Wilson Res Care	Buell Lake	98%

To our community:

As we close once again on another challenging year, we reflect back on what has transpired and how we, here at Genesee Community Health Center have made a positive impact in Genesee County and the communities we serve. We are grateful to employ a team of diverse staff, which are compassionate, caring and dedicated individuals. Our integrated care team consists of physicians, nurse practitioners, behavioral health clinicians, health coaches, nurses, certified medical assistants and additional support staff, all working together to improve the health and wellbeing of the community, regardless of race, ethnicity or sexual orientation, ensuring equal access to healthcare along with other community supports.

Genesee Community Health Center is dedicated to improving the health and health equity through the provision of high quality healthcare services and programs, in an integrated, patient-centered environment. Our Board of Directors is comprised of Multi-sector leadership from Flint and Genesee County's business, government, education and schools, organized labor, nonprofits, community-based organizations, and residents.

We are committed to providing the highest quality, most effective primary health care, behavioral health services and substance use disorder needs for the adults, children and families we serve in Genesee County. We are dedicated to providing these services in a welcoming, supportive, non-discriminatory way, meeting people where they are at, improving their quality of life. Physically, mentally and spiritually.

While the pandemic continues, we have changed our processes that allow us to safely provide on-site care and/or telehealth/telephonic services as requested. Our team of dedicated professionals are here to support your needs. This year we continued to provide COVID testing and vaccine administration. Our mobile team attended over 120 community events offering COVID education, testing and vaccines, Flu vaccines, Narcan trainings, hot meals and additional supports within Genesee County. Working together, with our community partners, getting into neighborhoods to meet people where they are.

We continue to unapologetically serve the unserved and underserved populations in Genesee County. Guided by love and fortified by indignation at the racial injustice pervading our society, we have redirected ourselves to ensuring that every person has equal access to high quality health care, behavioral health care and preventative services.



Jean Troop
Executive Director



Claudnyse D. Holloman
GCHC Board Chair

2020-2021 GCHC Board Members

Name	Position	Term End	Sector
Holloman, Claudnyse	Chair	6/30/2024	Legal
Oliver-Yancey, Yolanda	Vice Chair	8/31/2024	Business
Olson, Sam	Treasurer	09/26/2022	Justice System
Schwartz, Steve	Secretary	1/31/2025	Consumer
Bagley, Autumn	At Large	9/30/2022	Parent Representative
Duckett, Deborah	At Large	12/31/2021	Consumer
McCree, Kyle	At Large	05/16/2022	Business
Thrash-Sall, Erica	At Large	02/21/2022	Business
Podlesak, Robert	At Large	04/23/2023	Consumer
Rushing, Elizabeth	At Large -	08/31/2024	Consumer

Vision and Mission of Genesee Community Health Center:

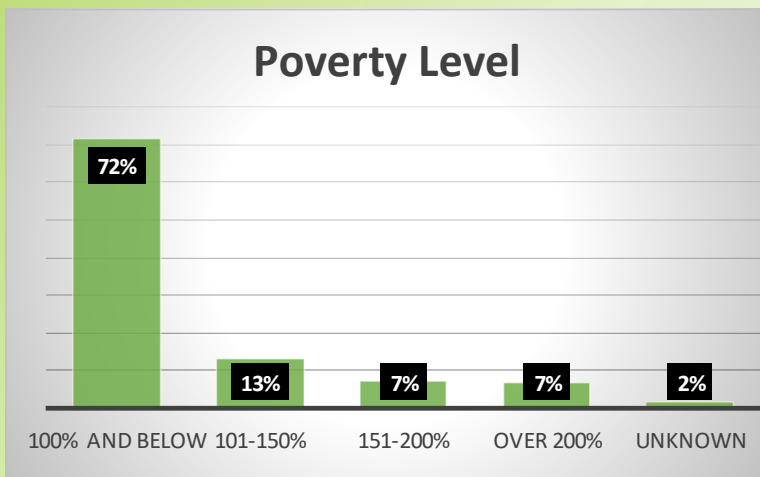
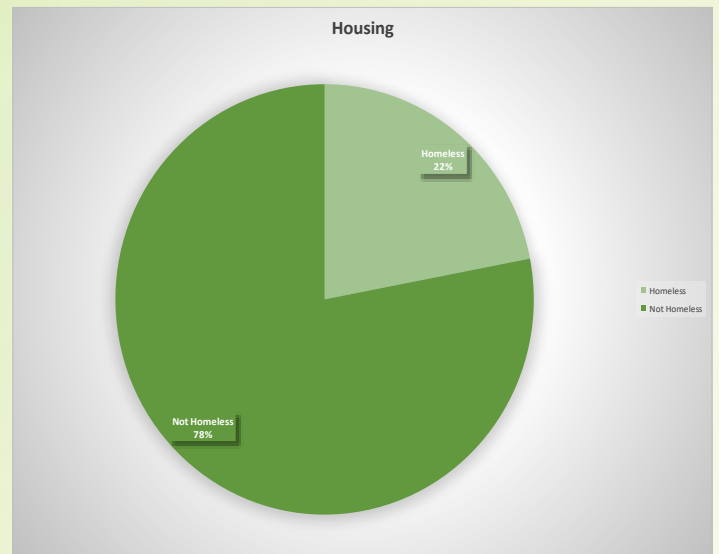
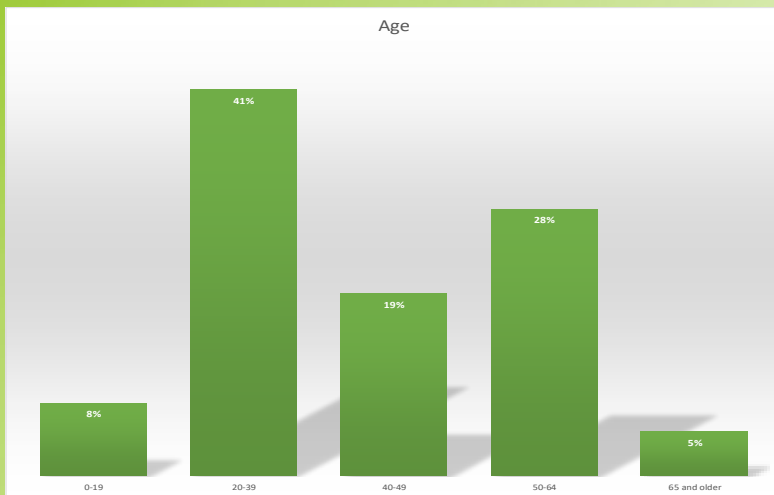
The GCHC Board shall offer health services for Genesee County residents through a network of community health centers operated by GCHC for the purpose of ensuring that low-income Genesee County residents have access to an organized, comprehensive system of primary and preventative health care services. GCHC's mission is to improve health and health equity in Genesee County through the provision of high quality healthcare services and programs in an integrated, patient-centered environment with a priority focus on homeless and public housing residents. While the GCHC Board is committed to meeting the healthcare needs of homeless residents and public housing consumers as its priority population, it remains committed to meeting the healthcare needs of other underserved populations so long as this does not interfere with its mission to priority consumers.

GENESEE COMMUNITY HEALTH CENTER

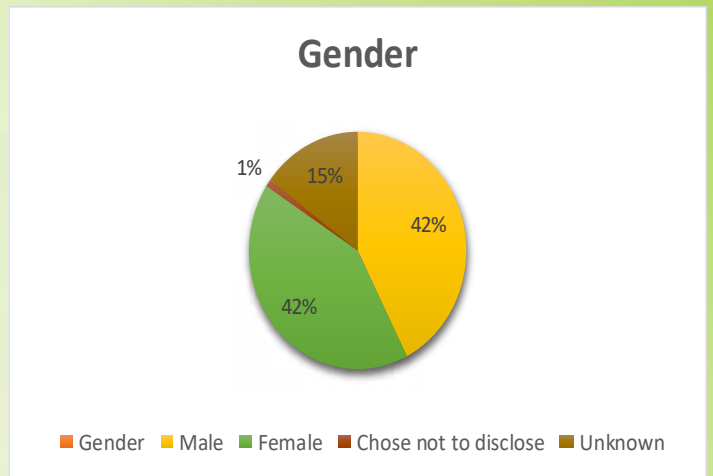
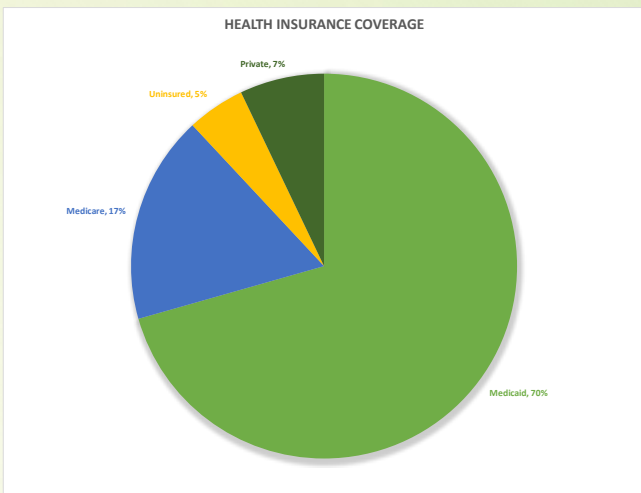
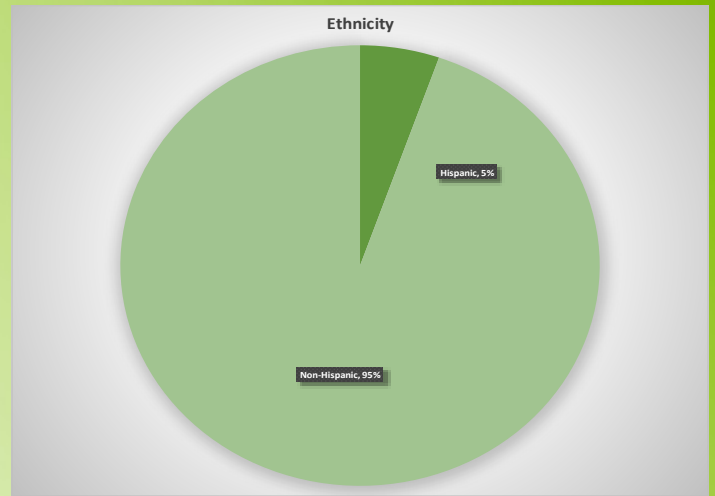
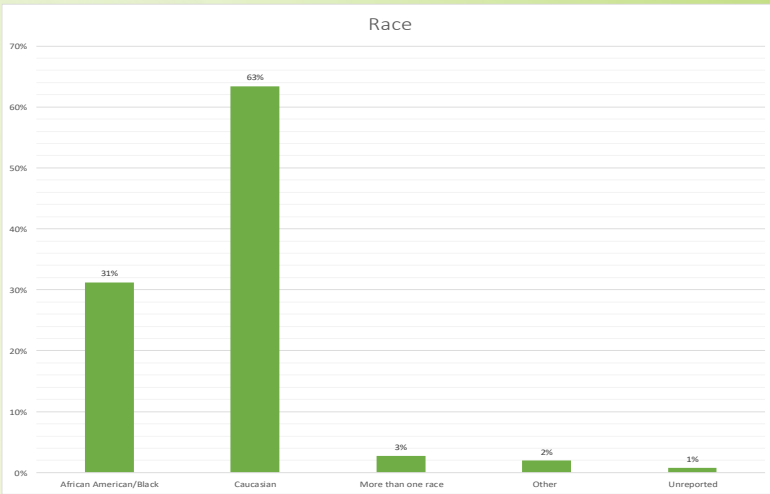
VISITS AND PATIENTS

Type of Visit	Total Encounters	Patients
Behavioral Health	7688	2242
Primary Care	11026	2849
Dental	141	52

DEMOGRAPHICS

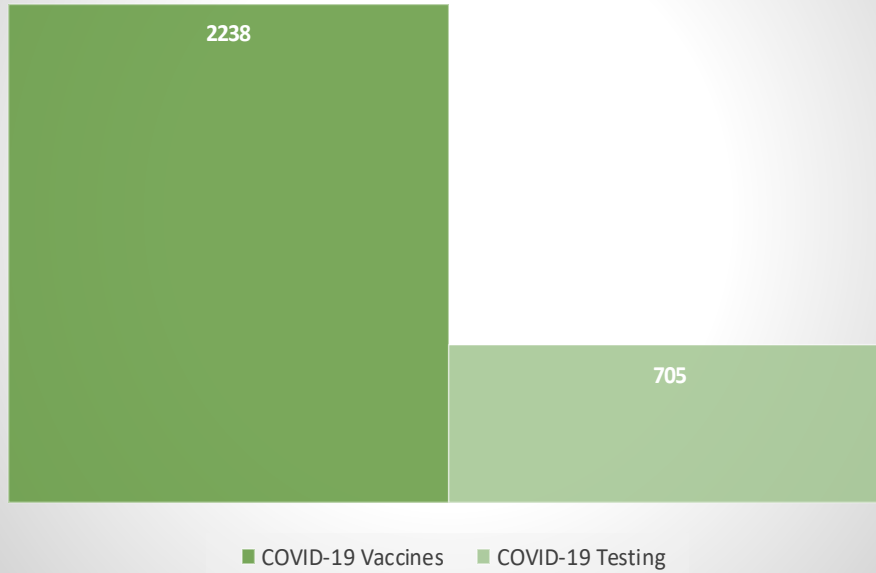


GENESEE COMMUNITY HEALTH CENTER DEMOGRAPHICS



COMMUNITY COVID RESPONSE

COVID Response



Contact Us



Crisis Services

24 hours / 7 days
810.257.3740
TTY 810.232.6310
Toll Free 877.346.3648

Behavioral Health Urgent Care

24 hours / 7 days
810.496.5500
TTY 810.232.6310
Toll Free 877.346.3648

Mental Health and Substance Use Disorder Access Center

Monday—Friday; 8 AM—5 PM
810.257.3740
TTY 810.232.6310
Toll Free 877.346.3648

Customer Services

Monday—Friday; 8 AM—5 PM
810.257.3705
TTY 810.257.1346
Toll Free 866.211.5455

Chief Executive Officer

810.257.3707

Website

www.genhs.org



Center City
725 Mason Street
Flint, MI 48503

Atherton
2298 Center Road
Burton, MI 48519

810.496.5777
www.genchc.org

