



Annual Report

FY
2019



Annual Report Fiscal Year 2019

We are proud to present this year's GHS Annual Report to the community.

On behalf of the GHS Board, we thank you for your support as we support our consumers and families.

Our statewide system has just finished a challenging period, where CMHs worked with the Medicaid Health Plans and the State in an attempt to reconfigure the behavioral health system. GHS was one of the pilot CMHs. This was a difficult and time consuming process, but we saw it as our responsibility to attempt to help shape the future for our consumers.

It was a good process, but in the end, the CMHs and the Health Plans could not reach agreement on several key issues by the State's deadline. This was unfortunate, but it was a sometimes controversial and political issue. The State has said that they will continue the process to further integrate physical and behavioral health, in an effort to provide more efficient care. If and when this happens, GHS will do everything we can to make sure we are at the table to advocate for our consumers and our families.

Another major initiative GHS is spearheading is the development of a community stand alone, 24 hour crisis center. GHS is working closely with Hurley and many community partners on this large and very important project. The current crisis services, although of high quality, can be fragmented and difficult to navigate.

The aim of the group is to have one central place in the community for all crisis services to be located or use as a base of operations. This will be a lengthy and complicated process, but the group knows it is an important service for the community.

We continue to refine our services and add Evidence-based practices so we can always deliver the highest quality services available.

We know that the new year always brings new and different challenges, but our commitment to our families, consumers, and the community, is that we will always do our best to provide the highest quality most appropriate services for the individuals we serve.

Thank you.



Danis Russell

Danis Russell, CEO



Kyle A. McCree

**Kyle McCree,
GHS Board Chair**

2018-2019 GHS BOARD MEMBERS

ALEXANDER, Patricia (Exp. 03 31 22) Consumer Representative

BANKERT, Terry (Exp. 03 31 21) Family Member Board Vice Chair

BOLES, Kathryn (Exp. 03 31 21) General Public

CLACK, Brenda (Exp. 03 31 22) General Public (County Commissioner)

COFFELL, Wayne (Exp. 03 31 21) Family Member

COLE, Wanda (Exp. 03 31 22) Consumer Representative

ELLENBURG, Ellen (Exp. 03 31 22) General Public (County Commissioner)

HENRY Ted (Exp. 03 31 22) General

Public, County Commissioner

KELLER, Linda (Exp. 03 31 20) Occupations Having A Working Involvement w/Mental Health Services **Secretary/Treasurer**

MCCREE, Kyle (Exp. 03 31 23) General Public, **Board Chair**

REEVES, Angela (Exp. 03 31 22) Occupations Having a Working Involvement w/Mental Health Services

SHULTZ, Judy (Exp. 03 31 20) General Public

Our Mission

Supporting recovery, prevention, health, and wellness of the body, the mind, and the community.

Our Vision

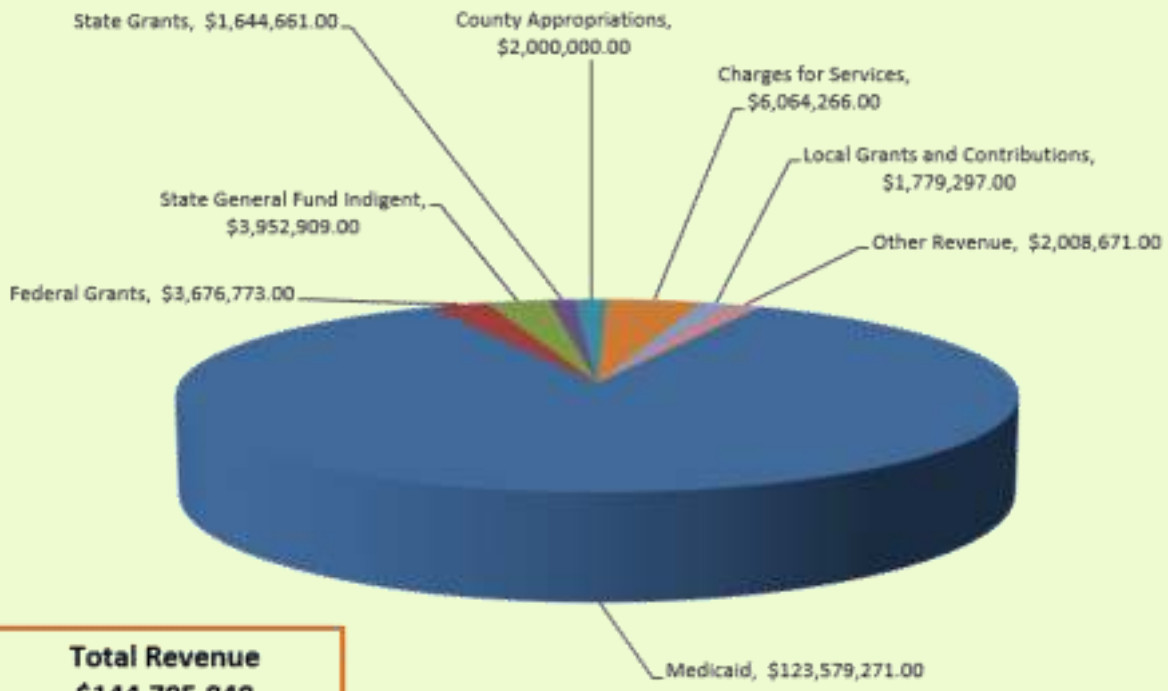
GHS will take positive action to promote hope and health by recognizing the interconnectedness of the body, the mind, and the community. We will do this by drawing out and strengthening the natural systems of support inherent to all communities so that individuals achieve the lives they desire. We will use a relationship based model of care to empower the people we serve and all members of our community to be the drivers of their own health and wellness goals. We will support those who need it with highly qualified caring professional teams able to respond to needs across all spheres of life: physical, mental, social, and spiritual. We believe that recovery is possible, worthwhile, and achievable for everyone.

Our Values

- Welcoming, accessible, responsive services
- Providers who understand the need for relationship
- Inclusiveness founded upon the inherent worth and dignity of every member of the community, with respect and appreciation for diversity of opinions, preferences, and life choices
- Delivery systems that integrate physical and behavioral health care
- Accountable, transparent stewardship of the public's trust
- Good corporate citizenship, partnership, and leadership across the community's many networks of services and supports, both public and private

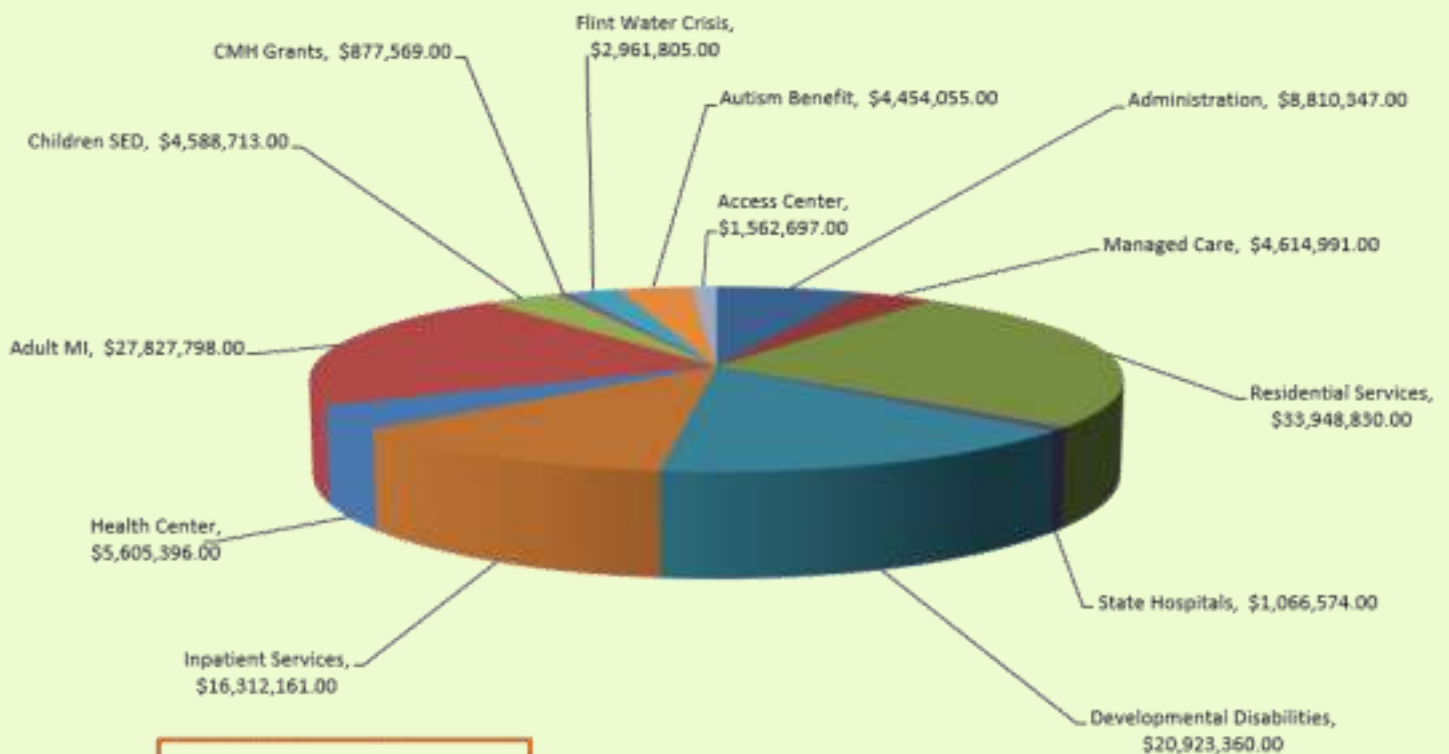
FISCAL YEAR 2019 REVENUE AND EXPENSES

Revenue Fiscal Year 2019



Total Revenue
\$144,705,848

Expenditures Fiscal Year 2019



Total Expenditures
\$133,554,296

PROVIDER REPORT CARDS

QUALITY/COMPLIANCE REVIEW SCORES

Provider	Program(s)	Focused/ Routine	Start Date	Overall compliance score
	Adult CM/SC	*Routine QOC/C&P		
New Century Supports Services	Adult CM/SC	Routine QOC/C&P	10/16/2018	95%
Hope Network Behavioral	Adult CM/SC	Routine QOC/C&P	11/20/2018	97%
Consumer Services Inc.	Adult CM/SC	Routine QOC/C&P	12/4/2018	83%
Vocational Independence Program	Adult CM/SC	Routine QOC/C&P	12/11/2018	68%
Training and Treatment Innovations	Adult CM/SC	Routine QOC/Q&P	1/8/2019	85%
Genesee Health System	Adult CM/SC	Routine QOC/C&P	1/22/2019	90%
	ACT - primary and specialty indicators	Routine QOC/C&P		
Hope Network ACT	ACT - primary and specialty indicators	Routine QOC/C&P	2/19/2019	95%
Genesee Health System	ACT - primary and specialty indicators	Routine QOC/C&P	3/5/2019	93%
	Crisis Stabilization	Routine QOC/C&P		
Hope Network Behavioral	New Passages Mobile Crisis Stabilization Team	Routine QOC/C&P	3/19/2019	76%
	Crisis Residential Unit	Routine QOC/C&P		
New Hope Behavioral Services II	Intensive Behavioral Residential with case management	Routine QOC/C&P	4/2/2019	97%
Crisis Residential Unit - Tobias	Crisis Residential Unit	Routine QOC/C&P	4/16/2019	74%

- QOC = Quality of Care
- C&P = Credentialing and Privileging

PROVIDER REPORT CARDS

QUALITY/COMPLIANCE REVIEW SCORES

Provider	Program(s)	Focused/ Routine	Start Date	Overall compliance score
	Children's CM/SC	Routine QOC/C&P		
Easter Seals	Children's CM/SC	Routine QOC/C&P	4/30/2019	79%
Genesee Health System	Children's CM/SC	Routine QOC/C&P	5/14/2019	90%
Consumer Services Inc.	Children's CM/SC	Routine QOC/C&P	5/28/2019	92%
Hope Network Behavioral	Children's CM/SC	Routine QOC/C&P	6/11/2019	96%
	Home-Based	Routine QOC/C&P		
Genesee Health System	Children's HB, MST, Wrap-around	Routine QOC/C&P	6/25/2019	88%
Easter Seals	Home-Based	Routine QOC/C&P	7/9/2019	88%
	Autism	Routine QOC/C&P		
Helping Hands	Autism	Routine QOC/C&P	7/16/2019	80%
Genesee Health System	Autism	Routine QOC/C&P	7/23/2019	98%
Merakey	Autism	Routine QOC/C&P	8/6/2019	70%
Easter Seals	Autism	Routine QOC/C&P	8/27/2019	79%
Total Education Solutions	Autism	Routine QOC/C&P	9/10/2019	77%

INDIVIDUALS SERVED FY 19

Group Served	Adults	Children
Adults with Mental Illness or Children with Emotional Disturbance	6,473	2,009
Both Mental Illness and Developmental Disability	602	518
Individuals with an Intellectual/ Developmental Disability	952	439
N/A	<u>260</u>	<u>255</u>
All/Total	8,287	3,221

PROVIDER REPORT CARDS

QUALITY/COMPLIANCE REVIEW SCORES

Corporation	Provider Name	Overall %
Aim to Please	Red Barn	99%
A&J	Andrew & Johnson #3 AFC	97%
	Andrew & Johnson #4 AFC (Bray Rd.)	98%
Alternative Comm Living/NP	Westwood Home	100%
ASI	Beecher Road Home	98%
	Boyle Home	100%
	Cook Home	97%
	Dodge Road Home	100%
	Linden Road	96%
	Macintosh House	100%
	Maple Road House	100%
	Marshall Home	98%
	Morrish Road Home	95%
	Stanley Road	98%
	Weston	98%
Beacon	Lapeer	91%
Bentley	Bentley Manor #2	99%
	Bentley Manor #6	99%
	Bentley Manor #7	100%
	Bentley Manor #8	97%
Brannon	BRAG	99%
Burnett	Burnett AFC	98%
Cameron	Cameron AFC #2	97%
Central State	Herrington House	100%
	Lara Home	93%
	Parkside Home	96%
	Porter Road House	94%
	Richfield House	100%
	Sycamore House	97%
	Vassar Road Home	99%
	Vienna Rd	97%
Warner Home	93%	
Wilson Rd	95%	
Coldwater	Coldwater Place	97%
Consumer Advancement	Fletcher	100%
	Woodland Park AFC	100%
Flatrock	Fenton	98%
	Flint	99%
	Flint Township	100%
	Flushing	98%
Gatti	Gatti 1 Western Home	100%
	Gatti 2 Lochhead Home	96%
Graham	Graham	100%
Gross AFC Inc.	Gross AFC	100%
	Gross AFC #2	100%
Haven	Haven Country II	100%
	Haven Country AFC	100%
HN/NP	New Hope Residential #1	99%
	New Hope Residential #2	100%

PROVIDER REPORT CARDS

Corporation	Provider Name	Overall %
Hope Network	Bridle Path Home	87%
	Hegel Road House	99%
	Kersey Home	97%
	Lake Road Home	100%
Kent	Kent's Assisted Living	100%
Kindred Spirit	Kindred Spirit	98%
Lakeside	Lakeside Park	97%
McBean Transitional Care	Lynton Home	98%
McShen	McShens AFC	95%
MCSI	Ameno Home	97%
	Berneda Home	96%
	Farmtree Home	95%
	Granada House	98%
	Jennings Home	97%
	N. Elms Home	100%
	Neff Home	100%
	River Road Home	96%
Merriman	Merriman AFC	100%
MMSR	Bertram	99%
New Passages	Genesee Regional CRU	96%
Paige's	Crossroads Home	100%
	Kimberly Oaks Home	100%
	Paige AFC	99%
	Paige Supervised Comm Liv Inc. Arrowhead Home	100%
	Paige Court Street	100%
	Paige Community Living Pasadena Home	98%
	Reid Road House	98%
	Patrick Community Living Facility, Inc.	Woodmoor Home
Porter	Porter Place	98%
Quality Living	Group Living Facility	98%
	Paragon Apartments	98%
Raspberry	Raspberry Manor	100%
ResCare Premier	Holly House	99%
Resident Advancement	Atlas Park Home	98%
	Burleigh Home	98%
	Embury Home	99%
	Henderson Home	94%
	Lin-Hill Home	92%
	Long Lake Home	96%
	Maple Woods Home	99%
	Nandi Hills Home	93%
Spring Meadows Home	97%	
Stonecreek	Stone Creek Manor	98%
Summers Living	Shumpert's Home	100%
	Summers Bray Home	100%
	Summers Linden	100%
Valley Residential Services	Joal Home	97%
	Wilson Road AIS Home	97%
Wilson Res Care	Buell Lake	85%
Veloso	Veloso	100%



Another year has come and gone. Genesee Community Health Center (GCHC) has been here through it all, both the good and the difficult times in Flint and Genesee County.

GCHC has become one of the highest quality providers in Genesee County, and continues to maintain PCMH Level III recognition from NCQA accreditation. We were recognized by HRSA for high quality care and awarded Quality Improvement Funding. Over this past year, GCHC re-established safety net programs and improved the UDS Quality Measure for Tobacco Cessation by increasing compliance from 59% in 2018 to 85% in 2019.

We continued to serve the community by offering routine screenings, primary health care, Social Determinants of Health Review and supportive outreach for all patients, medication assistance and access to integrated care regardless of ability to pay. GCHC expanded Behavioral Health Services by adding additional providers for psychiatric services, social work, and increased our Medication Assistance Treatment program for those with substance use disorders.

GCHC is known as a partner within the community, working with multiple agencies and organizations. We continue to support our community during the ongoing struggles of the Flint Lead Water Crisis, to serve homeless individuals, and we are there to support those with everyday needs. As Flint and Genesee County continue to face additional health care needs, Genesee Community Health Center will be there to serve you, our City and the many agencies that care and provide support for us all.



Brian Swiecicki
Executive Director



Claudnyse D. Holloman
GCHC Board Chair

2018-2019 GCHC BOARD MEMBERS

Name	Position	Term End	Sector
Holloman, Claudnyse	Chair	7/19/2021	Legal
Oliver-Yancey, Yolanda	Vice Chair	8/17/2021	Business
Olson, Sam	Treasurer	09/26/2022	Justice System
Schwartz, Steve	Secretary	02/21/2022	Consumer
Bagley, Autumn	At Large	09/26/2022	Parent Representative
Duckett, Deborah	At Large	12/31/2021	Consumer
McCree, Kyle	At Large	05/16/2022	Business
Thrash-Sall, Erica	At Large	02/21/2022	Business
Pleasant-Swain, Tamar	At Large	09/19	Health Care
Podlesak, Rob	At Large	09/19	Consumer
Releford, Melody	At Large	09/19	Social Services
Barraco, Timothy		01/19	Finance
Crockett, Andrea		02/19	Consumer
Deutsch, Sheryl		01/19	Health Services
Jackson, Rebecca		05/19	Business
Keller, Linda		08/19	Social Services Advocate
Southall, Valerie		07/19	Health Care

Mission of the Genesee Community Health Center:

The GCHC Board shall offer health services for Genesee County residents through a network of community health centers operated by GCHC for the purpose of ensuring that low-income Genesee County residents have access to an organized, comprehensive system of primary and preventative health care services. GCHC's mission is to improve health and health equity in Genesee County through the provision of high quality healthcare services and programs in an integrated, patient-centered environment with a priority focus on homeless and public housing residents. While the GCHC Board is committed to meeting the healthcare needs of homeless residents and public housing consumers as its priority population, it remains committed to meeting the healthcare needs of other underserved populations so long as this does not interfere with its mission to priority consumers.

GENESEE COMMUNITY HEALTH CENTER

VISITS AND PATIENTS

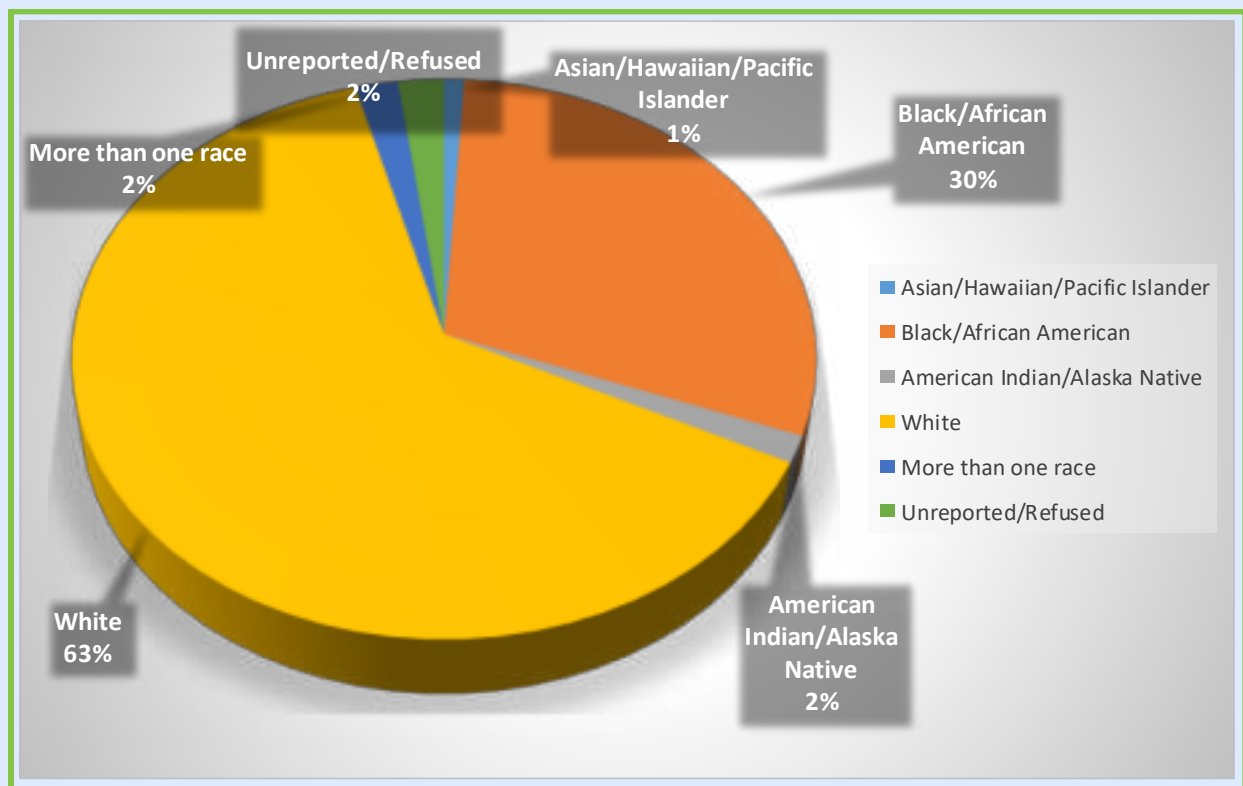
Type of Visit	Visits	Type of Patient	Patients
Medical Visits	14,966	Medical Patients	3,402
Dental Visits	2,630	Dental Patients	93
Mental Health Visits	6,048	Mental Health Patients	2,455
Substance Use Disorder Visits	8,245	Substance Use Disorder Patients	639

Age Range	Number
0-10	101
11-17	114
18-29	800
30-39	1108
40-49	853
50-59	909
60+	405
Total	4290

Zip Code	Patients
42532	201
48523	166
48509	54
48507	469
48506	472
48505	400
48504	433
48503	730
48502	70
48458	194
48439	152
48433	107
48423	143
48420	91
48867	16
48519	41
48429	11
48430	65
48442	12
48446	52
48451	24
48457	21
48463	15
48473	84

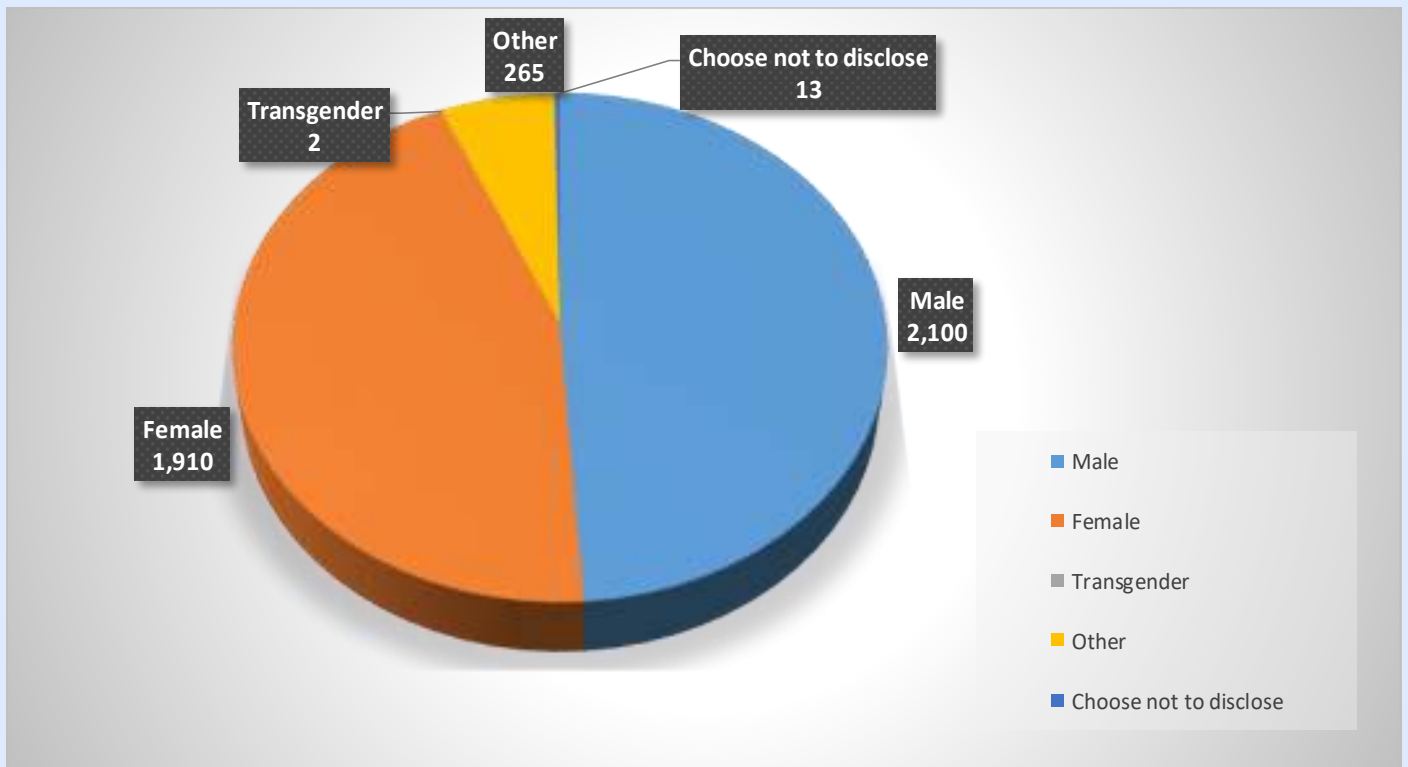
GENESEE COMMUNITY HEALTH CENTER DEMOGRAPHICS

Race	Number
Asian/Hawaiian/Pacific Islander	41
Black/African American	1,279
American Indian/Alaska Native	67
White	2,723
More than one race	87
Unreported/Refused	93
Total	4,290



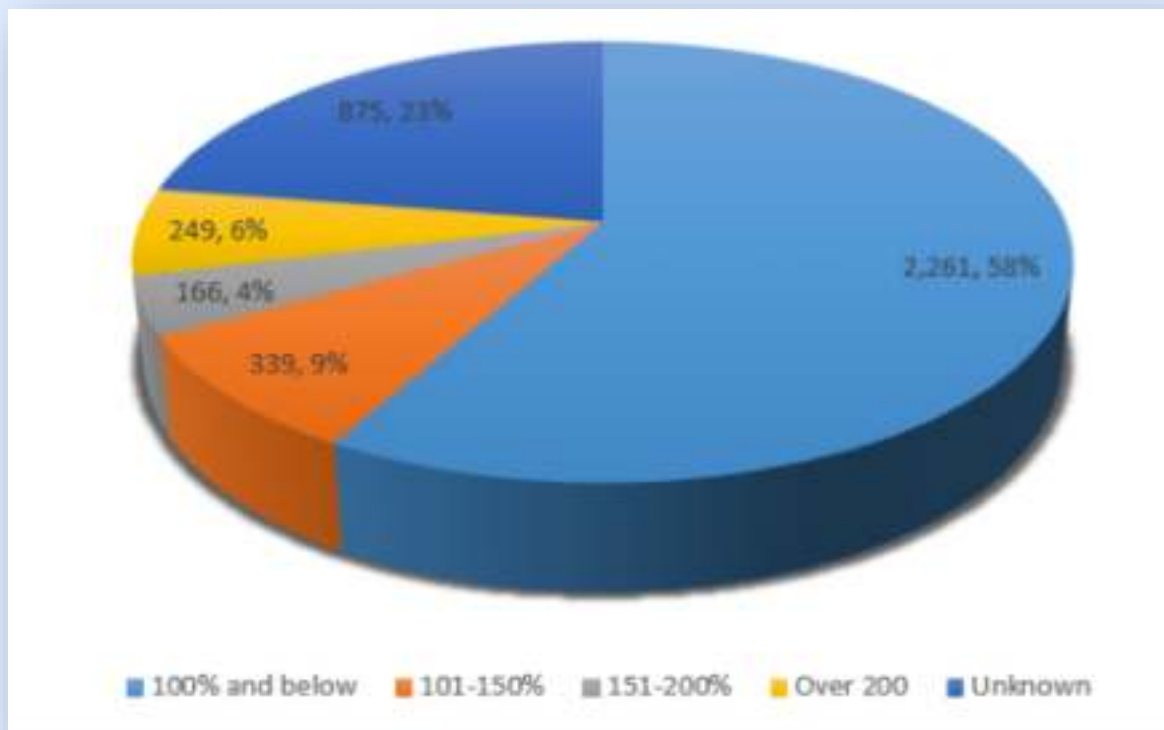
GENESEE COMMUNITY HEALTH CENTER DEMOGRAPHICS

Gender Identity	Number
Male	2,100
Female	1,910
Transgender	2
Other	265
Choose not to disclose	13



GENESEE COMMUNITY HEALTH CENTER DEMOGRAPHICS

Poverty level	Number
100% and below	2,261
101-150%	339
151-200%	166
Over 200	249
Unknown	875



Contact Us



Hope and health in the community

Crisis Services

24 hours / 7 days

810.257.3740

TTY 810.232.6310

Toll Free 877.346.3648

Mental Health and Substance Use Disorder Access Center

Monday—Friday; 8 AM—5 PM

810.257.3740

TTY 810.232.6310

Toll Free 877.346.3648

Customer Services

Monday—Friday; 8 AM—5 PM

810.257.3705

TTY 810.257.1346

Toll Free 866.211.5455

Chief Executive Officer

810.257.3707

Website

www.genhs.org



Center City

**725 Mason Street
Flint, MI 48503**

Atherton

**3109 Kleinpell Street
Flint, MI 48507**

810.496.5777

www.genchc.org

