Mystery Shopper

Help Genesee Health
System be a better
network of services!
We want to make sure
we are giving people
the right information to
get the help they need
and that we treat
everyone with, caring
professionalism, dignity
and respect.



Under the supervision of Customer Service staff, you will learn to:

- ✓ Make phone calls that follow a script
- ✓ "Walk in" to departments
- ✓ Report what you find out

This is an on-going quality improvement activity.

Contact Customer services for more information & to sign up!





Customer Services Department (Phone) 810-257-3705 (TTY) 810-257-1346 Open Monday - Friday from 8am to 5pm Interpreter Services Available at no cost to you