

Customer Services Department
Open Monday—Friday
8 am to 5 pm
Located on the First Floor

To sign up for any group please call

Customer Services at

(810)257-3705 or

TTY (810)257-1346 or

Toll Free (866)211-5455

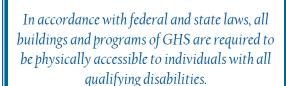
www.genhs.org



If you need a sign language interpreter, please contact the Customer Services Office as soon as possible so arrangements can be made. Sign language interpreters are available at no cost to you.

If you do not speak English, please contact the Customer Services
Office as soon as possible so that arrangements can be made for an interpreter. Language interpreters are available at no cost to you.





If you need to request an accommodation on behalf of yourself, a family member, or a friend, you can contact Customer Services at (810)257-3705 or TTY (810)257-1346.

GENESEE HEALTH SYSTEM CUSTOMER SERVICES 420 W. FIFTH AVE, FLINT, MI 48503

WWW.GENHS.ORG

TEL. (810)257-3705 TTY (810)257-1346 TOLL FREE (866)211-5455

HOURS: 8 AM TO 5 PM MONDAY THRU FRIDAY





CUSTOMER SERVICES

GROUPS
FOR PERSONS
SERVED BY
GHS

CUSTOMER SERVICE HOURS 8 A.M. TO 5 P.M.

MONDAY THRU FRIDAY

TEL. (810)257-3705

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TOLL FREE (866)211-5455

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PLEASE CALL FOR DATES, TIMES AND TO REGISTER

LOCATED ON THE FIRST FLOOR



☆ANGER MANAGEMENT

Learn ways to stay in control. This class is offered twice monthly.

☆COFFEE & CONVERSATION

This group features a different speaker each month along with an overview of services, rights, appeals and grievances, and other essential information.

☆CONSUMER RECRUITMENT

This 6 session training teaches consumers what it takes to make policy at GHS. Graduates will be able to participate in projects, committees, etc. REGISTRATION IS RECOMMENDED.

☆EMPLOYMENT TRAINING

Learn how to apply for, interview for and keep a job. This is a one session class. *It is recommended that you register for this class in order to be notified when it has been scheduled.

☆MOVIE DAY

Enjoy a movie once a month with popcorn, punch, information and assistance.

★ENTITLEMENT EDUCTION TRAINING

Learn about several Federal entitlement programs. This is a one session class. *It is recommended that you register for this class in order to be notified when it has been scheduled.

☆INDEPENDENT LIVING TRAINING

Increase your skills to live on your own. This four session training covers

- Recovery/Peer Supports,
- Money Management/Budgeting,
- Affordable Housing/Self Determination Home Safety/ Shopping.

Money Management may be taken as a stand alone group.

☆MYSTERY SHOPPER PROGRAM

Help us to be a better GHS by using the phone and going to programs to see how we're doing.

REGISTRATION IS RECOMMENDED.

☆ NEWSLETTER COMMITTEE
Contribute to putting together the
consumer newsletter, the GHS Chat.
Committee meets monthly.

☆RECOVERY GROUP

Enhance your quality of life through the identification and setting of goals to begin and maintain a life in recovery. This is an evidence-based practice. REGISTRATION IS RECOMMENDED. NOTE: Stress Management Group is a part of Recovery Group, but can be taken as a stand alone group

☆SELF ESTEEM GROUP

Raise your self esteem by learning from the material and from other participants This is an on-going weekly support group.

☆CONSUMER COUNCIL

Consumer Council is a consumer advisory group to the Board of Directors. Completion of Consumer Recruitment is a requirement to be a Consumer Council Member. Please contact Customer Services for an application.

☆STOP SMOKING

Working with the Health Department, we offer a program for consumers who want to quit smoking and stay smoke free. This is an 8 session course.