

Customer Services Department
Open Monday—Friday
8 am to 5 pm
Located on the First Floor

To sign up for any group please call
Customer Services at
(810)257-3705 or
TTY (810)257-1346 or
Toll Free (866)211-5455
www.genhs.org

If you need a sign language
interpreter, please contact the
Customer Services Office as soon as
possible so arrangements can be
made. Sign language interpreters
are available at no cost to you.

If you do not speak English, please
contact the Customer Services
Office as soon as possible so that
arrangements can be made for an
interpreter. Language interpreters
are available at no cost to you.

*In accordance with federal and state laws, all
buildings and programs of GHS are required to
be physically accessible to individuals with all
qualifying disabilities.*

*If you need to request an accommodation on
behalf of yourself, a family member, or a friend,
you can contact Customer Services at
(810)257-3705 or TTY (810)257-1346.*

**GENESEE HEALTH SYSTEM
CUSTOMER SERVICES
420 W. FIFTH AVE, FLINT, MI 48503**

WWW.GENHS.ORG

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TTY (810)257-1346
TOLL FREE (866)211-5455**

**HOURS: 8 AM TO 5 PM
MONDAY THRU FRIDAY**



CUSTOMER SERVICES

GROUPS FOR PERSONS SERVED BY GHS

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8 A.M. TO 5 P.M.
MONDAY THRU FRIDAY
TEL. (810)257-3705
TTY (810)257-1346
TOLL FREE (866)211-5455**

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**PLEASE CALL FOR DATES, TIMES
AND TO REGISTER**

LOCATED ON THE FIRST FLOOR



☆ANGER MANAGEMENT

Learn ways to stay in control. This class is offered twice monthly.

☆COFFEE & CONVERSATION

This group features a different speaker each month along with an overview of services, rights, appeals and grievances, and other essential information.

☆CONSUMER RECRUITMENT

This 6 session training teaches consumers what it takes to make policy at GHS. Graduates will be able to participate in projects, committees, etc. REGISTRATION IS RECOMMENDED.

☆EMPLOYMENT TRAINING

Learn how to apply for, interview for and keep a job. This is a one session class. *It is recommended that you register for this class in order to be notified when it has been scheduled.

☆MOVIE DAY

Enjoy a movie once a month with popcorn, punch, information and assistance.

☆ENTITLEMENT EDUCATION TRAINING

Learn about several Federal entitlement programs. This is a one session class. *It is recommended that you register for this class in order to be notified when it has been scheduled.

☆INDEPENDENT LIVING TRAINING

Increase your skills to live on your own. This four session training covers

- Recovery/Peer Supports,
- Money Management/Budgeting,
- Affordable Housing/Self Determination Home Safety/ Shopping.

Money Management may be taken as a stand alone group.

☆MYSTERY SHOPPER PROGRAM

Help us to be a better GHS by using the phone and going to programs to see how we're doing.

REGISTRATION IS RECOMMENDED.

☆NEWSLETTER COMMITTEE

Contribute to putting together the consumer newsletter, the GHS Chat. Committee meets monthly.

☆RECOVERY GROUP

Enhance your quality of life through the identification and setting of goals to begin and maintain a life in recovery. This is an evidence-based practice. REGISTRATION IS RECOMMENDED. NOTE: Stress Management Group is a part of Recovery Group, but can be taken as a stand alone group

☆SELF ESTEEM GROUP

Raise your self esteem by learning from the material and from other participants This is an on-going weekly support group.

☆CONSUMER COUNCIL

Consumer Council is a consumer advisory group to the Board of Directors. Completion of Consumer Recruitment is a requirement to be a Consumer Council Member. Please contact Customer Services for an application.

☆STOP SMOKING

Working with the Health Department, we offer a program for consumers who want to quit smoking and stay smoke free. This is an 8 session course.